



Elevating the Art of Caring and Comfort

Instructions for use:

PLEASE CAREFULLY FOLLOW THESE INSTRUCTIONS AND READ ALL WARNING BELOW BEFORE USE.

Cloud 9 Care is an easy-to-use mattress overlay which is designed to help improve comfort, positioning, and alignment as well as to ease care for the caregiver.

The basic concept of regular repositioning is to ensure that relief is given to areas of the body. To accomplish this simple yet effective intervention, we turn the patient to one side, then to the other side, and then onto their back on a regular time-based schedule, usually every 2-3 hours.

Cloud 9's interchangeable wedge system and soft materials provide an effective method for making sure that individuals can be comfortably turned on a regular basis with minimal effort and friction.

- 1) Remove sheet from its packaging.
- 2) Double check that it is the correct size for your mattress.
- 3) It is recommended to wash on warm or cool, tumble dry warm or low settings.
- 4) Place the sheet on the mattress to be used. This product has two layers, so place the colored layer facing UP.
- 5) Cloud 9 Care is adaptable to varying mattress depths by its unique elasticized bungee cord at its base. Locate the corner of the product with the cord stopper. After tucking the edges well around the mattress and smoothing the sheet to be as wrinkle-free as possible, pull this cord **tightly** and release cord lock.
- 6) You will notice that there are two layers of fabric. The top layer is stitched to the bottom so as to create six pockets, three along each side, for placement of inserts. They are open-ended to ensure a **very smooth surface** next to your client's skin, as well as making it easy to place wedges for the individual's needs.
- 7) Included in the box are **3 foam wedges**. These will likely be in vacuum packaging. Take them out of the plastic bags, and let them expand fully prior to use. This may take up to 24 hours. If not already in a case, please place them in provided cases after fully expanded. The cushion cases are also made of **low-friction** fabric for ease of insertion into the pockets.
- 8) Start by sliding the **three wedges** into pockets along same side of sheet. The tall side of the wedges need to fit into the corners of the side pockets with the low edge of the wedge facing the center, where the person will be lying.
- 9) Patient may now get into a comfortable position onto the bed, relaxing against the cushions.

10) After 2-3 hours, the client should be turned onto their opposite side in the following manner:

- remove the wedges out of the pockets (the client can remain in bed hereafter)
- Ensure all straps are securely fastened to the mattress and tucked away. Loose straps can pose a strangulation risk.
- depending upon the person's mobility, assistance may be required with repositioning.

11) After another 2-3 hours, client's position should again be changed. This time, he/she may be placed flat their back

12) Be sure to be checking skin each time for any signs of damage every time the client's position is changed.

13) The wedges can also be used on either side of the hips to elevate the tailbone and spine.

ENSURE THE WEDGES ARE SECURELY PLACED IN THE POCKETS IN ORDER TO MAINTAIN PROPER BODY ALIGNMENT.

14) Every individual is different, so feel free to try different combinations for custom care.

15)) Please contact your local physician or nurse if an area is red, or otherwise discolored and not blanching, or with any other concerns or questions if this product is safe the person for whom you are caring.

WARNINGS—READ ALL BEFORE USE

INTENDED USES, NON-MEDICAL NATURE, AND SAFETY REQUIREMENTS: Cloud 9 Care Products are designed and intended solely for general bedding and comfort purposes. While our products may be used by individuals who are bed-bound, they are expressly NOT medical devices, NOT intended for any medical purpose, and NOT intended to prevent, treat, diagnose, mitigate, or cure any medical condition, injury, or disease. ANY USE OF OUR PRODUCTS FOR MEDICAL PURPOSES IS STRICTLY PROHIBITED AND ANY SUCH USE IS ENTIRELY AT THE USER'S OWN RISK AND MAY VIOLATE APPLICABLE LAWS AND REGULATIONS. Users must inspect all products before each use for signs of wear, compression, deformation, or tearing. If any such conditions are found, IMMEDIATELY DISCONTINUE USE and contact Cloud 9 Care customer service.

PROHIBITED USES AND SAFETY WARNINGS

Cloud 9 Care Products must not be used for any purpose other than their intended use as general bedding products. Prohibited uses include, but are not limited to: (a) any medical or therapeutic purpose; (b) any use that could cause harm to persons or property; (c) modification, alteration, or tampering with the products; (d) any commercial purpose without our express written consent; (e) any use that violates applicable laws or regulations; (f) exceeding stated weight limits; (g) improper positioning or placement techniques; (h) placement near heat sources or open flames; (i) insufficient cleaning or sterilization; and (j) continued use after signs of wear or damage appear. Users **MUST IMMEDIATELY CEASE USE** and contact Cloud 9 Care if any prohibited use occurs or if any safety concerns arise, or if you have questions on proper use.

FOR ADULT AND PEDIATRIC USE

STRANGULATION HAZARD:

- Keep bungee cords and straps away from children and pets.
- Ensure all straps are securely fastened to the mattress and tucked away. Loose straps can pose a strangulation risk.
- NEVER leave a child unattended with this product.

SUFFOCATION HAZARD:

- Ensure foam pads are correctly inserted into designated pockets and lay flat. Improperly placed or bunched pads could create an unsafe sleep surface.
- Do not use additional bedding, pillows, or padding that could obstruct breathing.
- Always ensure a snug fit to the mattress. Gaps between the sheet system and the mattress can create entrapment hazards.

TO PREVENT INJURY:

- Regularly inspect straps, sheets, and pads for wear, tear, or damage. Discontinue use and replace immediately if any damage is found.
- Ensure the sheet system is compatible with your mattress size and type.
- Do not use this product if it is wet or soiled, as it may compromise its integrity.
- Consult a healthcare professional for proper patient positioning techniques, especially for pediatric or medically fragile individuals. This product is intended to assist with positioning but does not replace professional medical advice.

FAILURE TO FOLLOW THESE WARNINGS AND INSTRUCTIONS COULD RESULT IN SERIOUS INJURY OR DEATH.

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YOU ACKNOWLEDGE THAT FAILURE TO FOLLOW THESE RESTRICTIONS MAY RESULT IN SERIOUS INJURY OR DEATH, FOR WHICH CLOUD 9 CARE SHALL BEAR NO LIABILITY TO THE FULLEST EXTENT THE LAW ALLOWS.

Reach out to us for any questions at smayer@cloud9caresystem.com